

RAMJO Education Survey – Community Recycling Centres



The right place for your problem waste

What is this survey about?

The Riverina and Murray Joint Organisation (RAMJO) is part of a program by the Environmental Protection Authority (EPA).

Why do we need this program?

Some members of our community don't know how to dispose of specific items. For example, some people might put paint or a gas cylinder in their general waste. But these items belong in a CRC.

This program is for everyone in the community – including you! We want to teach you about:

- the items you can take to a CRC
- where your local CRC is
- the waste goals we want to work towards.

What are our goals?

There are some goals we want to achieve as a community. These goals will help our community and state to:

- reduce waste properly and effectively
- understand how to dispose of certain items
- actively participate in waste reduction.

By 2030, we want our community to understand that some items can be disposed of or recycled at a local CRC. We call these items problem waste, and they include:

- paint
- oil
- batteries
- gas cylinders
- fire extinguishers
- fluorescent lights
- smoke detectors.

By 2030, we want our community to be more active in how they dispose of problem waste. We also want our community to be well-informed about this.

Questions

We have some questions we want you to answer. Your answers will help us understand our community knowledge, behaviours and attitudes.

You can download the form and email the completed version to us at resource.recovery@ramjo.nsw.gov.au.

Question 1

Which of these sentences describes your household?

- ☐ I am a single person household.
- ☐ I am a family household with children under 16 years.
- ☐ I am a family household with children older than 16 years.
- ☐ I am in a shared household with people who aren't related to me.
- ☐ Other (please specify).

Question 2

How many people in your household are in the following age brackets?

- | | |
|--------------------|-------|
| 0–6 years | _____ |
| 7–12 years | _____ |
| 13–17 years | _____ |
| 18–24 years | _____ |
| 15–34 years | _____ |
| 35–44 years | _____ |
| 45–54 years | _____ |
| 55–64 years | _____ |
| 65 years and older | _____ |

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Question 3

What is your postcode? _____

Question 4

How do you, or members of your household, dispose of the following items?

Household and car batteries

- ☐ Garbage bin
- ☐ Recycling bin
- ☐ Organics bin
- ☐ Store at home or in the shed
- ☐ Household Chemical CleanOut
- ☐ Tip
- ☐ Drop off centre/CRC
- ☐ Place on kerbside
- ☐ Charity
- ☐ Don't have this waste

Pool chemicals

- ☐ Garbage bin
- ☐ Recycling bin
- ☐ Organics bin
- ☐ Store at home or in the shed
- ☐ Household Chemical CleanOut
- ☐ Tip
- ☐ Drop off centre/CRC
- ☐ Place on kerbside
- ☐ Charity
- ☐ Don't have this waste

Fluoro lights

- ☐ Garbage bin
- ☐ Recycling bin
- ☐ Organics bin
- ☐ Store at home or in the shed
- ☐ Household Chemical CleanOut
- ☐ Tip
- ☐ Drop off centre/CRC
- ☐ Place on kerbside
- ☐ Charity
- ☐ Don't have this waste

Motor oils and fuels

- ☐ Garbage bin
- ☐ Recycling bin
- ☐ Organics bin
- ☐ Store at home or in the shed
- ☐ Household Chemical CleanOut
- ☐ Tip
- ☐ Drop off centre/CRC
- ☐ Place on kerbside
- ☐ Charity
- ☐ Don't have this waste

Garden pesticides/herbicides

- ☐ Garbage bin
- ☐ Recycling bin
- ☐ Organics bin
- ☐ Store at home or in the shed
- ☐ Household Chemical CleanOut
- ☐ Tip
- ☐ Drop off centre/CRC
- ☐ Place on kerbside
- ☐ Charity
- ☐ Don't have this waste

Gas bottles

- ☐ Garbage bin
- ☐ Recycling bin
- ☐ Organics bin
- ☐ Store at home or in the shed
- ☐ Household Chemical CleanOut
- ☐ Tip
- ☐ Drop off centre/CRC
- ☐ Place on kerbside
- ☐ Charity
- ☐ Don't have this waste

Paint

- ☐ Garbage bin
- ☐ Recycling bin
- ☐ Organics bin
- ☐ Store at home or in the shed
- ☐ Household Chemical CleanOut
- ☐ Tip
- ☐ Drop off centre/CRC
- ☐ Place on kerbside
- ☐ Charity
- ☐ Don't have this waste

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Smoke alarms

- ☐ Garbage bin
- ☐ Recycling bin
- ☐ Organics bin
- ☐ Store at home or in the shed
- ☐ Household Chemical CleanOut
- ☐ Tip
- ☐ Drop off centre/CRC
- ☐ Place on kerbside
- ☐ Charity
- ☐ Don't have this waste

Question 5

Which statement about recycling is true for you?

- ☐ I recycle even if it requires additional effort.
- ☐ I only recycle if it does not require additional effort.
- ☐ I do not recycle.
- ☐ I don't know.

Question 6

Have you, or someone in your household, done any of the following in the last 12 months?

Disposed of common household problem waste.

This includes fluoro globes and tubes, gas bottles, batteries, motor oils and smoke detectors.

- ☐ Yes, I have disposed of common household problem waste.
- ☐ No, I haven't disposed of common household problem waste.
- ☐ I don't know.

Disposed of renovation waste.

This includes paint, plaster, bricks, carpet and asbestos.

- ☐ Yes, I have disposed of renovation waste.
- ☐ No, I haven't disposed of renovation waste.
- ☐ I don't know.

Disposed of household chemical waste.

This includes pool chemicals, herbicides and pesticides.

- ☐ Yes, I have disposed of household chemical waste.
- ☐ No, I haven't disposed of less household chemical waste.
- ☐ I don't know.

Question 6.1

Please answer this question if you disposed of common household problem waste in the last 12 months.

Please enter who disposed the waste, what the item was, and how they disposed the item.

Who	What	How

Question 6.2

Please answer this question if you disposed of renovation waste in the last 12 months.

Please enter who disposed the waste, what the item was, and how they disposed the item.

Who	What	How

Question 6.2

Please answer this question if you disposed of household chemical waste in the last 12 months.

Please enter who disposed the waste, what the item was, and how they disposed the item.

Who	What	How

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Question 7

The correct way to dispose of household problem waste is to take it to a CRC.

How convenient is it for you to dispose of common household problem waste correctly?

- ☐ It is very convenient.
- ☐ It is fairly convenient.
- ☐ It is not very convenient.
- ☐ It is not convenient at all.
- ☐ I don't know.

Question 8

How much do you agree or disagree with the following statements?

If disposed correctly, gas bottles, paint tins, fluoro globes and tubes tins can be recycled.

- ☐ I disagree strongly.
- ☐ I disagree.
- ☐ I neither agree nor disagree.
- ☐ I agree.
- ☐ I agree strongly.

Some common household items can be harmful to the environment and require special disposal.

- ☐ I disagree strongly.
- ☐ I disagree.
- ☐ I neither agree nor disagree.
- ☐ I agree.
- ☐ I agree strongly.

I am prepared to travel to a special location to drop off materials that require special treatment so that they can be recycled.

- ☐ I disagree strongly.
- ☐ I disagree.
- ☐ I neither agree nor disagree.
- ☐ I agree.
- ☐ I agree strongly.

Question 9

Have you seen or heard anything about your local Community Recycling Centre (CRC)?

- ☐ Yes, I have.
- ☐ No, I haven't.

Question 9.1

Please answer this question if you have seen or heard anything about your local CRC.

Where did you see or hear about your local CRC?

- ☐ TV programs, such as news, current affairs programs or other scheduled programs
- ☐ TV advertising
- ☐ Radio programs, such as news, current affairs programs or other scheduled programs
- ☐ Radio advertising
- ☐ Newspaper articles or editorials
- ☐ Newspaper advertising
- ☐ Magazine articles
- ☐ Magazine advertising
- ☐ Internet forums or blogs
- ☐ Internet advertising
- ☐ Local Council website
- ☐ Environmental Protection Authority (EPA) website
- ☐ Social media, such as Facebook, Twitter, YouTube
- ☐ Council email, newsletter, meeting
- ☐ School email, newsletter, meeting
- ☐ Community groups
- ☐ Family, friends or neighbours
- ☐ Workplace
- ☐ Phone or tablet app
- ☐ Participated in a program
- ☐ Don't know or can't remember
- ☐ Other (specify)

Question 10

What did you do when you saw promotional materials about your local CRC?

- ☐ Please select all that apply to you.
- ☐ I visited the website for more information.
- ☐ I called the council for more information.
- ☐ I told family and/or friends about the service.
- ☐ I started to sort my problem waste at home.
- ☐ I stopped putting problem waste in the kerbside bins.
- ☐ I visited my local Community Recycling Centre.
- ☐ I attended a Household Chemical CleanOut event.

What was it about the media, advertising, promotion, or event that motivated you to do these things?

[illegible]